

# WE'RE HIRING

**AMK Microfinance Institution** is one of Cambodia's leading microfinance institutions, with coverage all over the country. AMK employs over 3,500 staff serving almost 1,000,000 clients in nearly 13,000 villages across Cambodia, 91% of all villages. We are looking for a talented and committed individual to join our diversified team, and offering attractive career prospects across branches and departments of our business.

A job at AMK is more than just a paycheck - we support our employees in their development and growth and help them explore their unique strengths.

**Job Title** : Senior Core Banking Support Officer ( 1 Post )  
**Report to** : Senior Core Banking Support Manager  
**Location** : Head Office  
**Closing Date** : October 15, 2021

## Job Responsibilities:

- ▶ Support various modules of the Temenos Banking Software T24 system
- ▶ Knowledge on Single routine, Multi-thread routine, Version, Enquiry, web-service
- ▶ Research and test T24 system on new functionality
- ▶ Support junior team to analyst and prepare T24 solution
- ▶ Follow up team if the issues have been passed and resolved properly
- ▶ Manage on support T24 ticket record and update properly
- ▶ Work closely with related departments to finding possible solution
- ▶ Work closely with vendor to follow up the pending case for solution
- ▶ Coordinate and apply the testing solution or testing correction
- ▶ Support user and fix issues for user acceptance testing (UAT)
- ▶ Work with vendor and consultant to improve and fix core banking issues

## Qualification and Experiences:

- ▶ Bachelor's degree in IT, Engineering, Computer Science or other related fields
- ▶ At least 3 years of working experience in Core Banking System or related fields
- ▶ Knowledge of microfinance institution
- ▶ Be able to work independently with less supervision
- ▶ Understanding on MFI core banking software (T24)
- ▶ Experience in T24 core banking system (development, operation support, customization)
- ▶ Knowledge in Visual Basic, .Net, C#, Java,
- ▶ Good written and spoken English

## Benefits

<ul style="list-style-type: none"><li>▶ AMK provides a competitive salary package to the employees</li><li>▶ Salary increment after pass probation</li><li>▶ Salary increment rate every year</li><li>▶ Khmer new year bonus</li><li>▶ Phchum Ben bonus</li><li>▶ Retirement bonus</li><li>▶ Staff incentive</li><li>▶ Staff pension fund</li><li>▶ Staff retention bonus</li><li>▶ 100% medical insurance for employee's spouse and children for local treatment</li></ul>	<ul style="list-style-type: none"><li>▶ Staff accident insurance 24/7days</li><li>▶ Staff loan for education purpose with only 2% interest rate per year</li><li>▶ Staff housing loan with only 5% interest rate per year</li><li>▶ Allowance for employee and spouse who given birth to the baby</li><li>▶ Annual leave 18 days per year</li><li>▶ Staff capacity development and opportunity to promote per job requirement</li><li>▶ Staff seniority payment</li><li>▶ Working condition in accordance to the Cambodian Labor Law</li><li>▶ Staff overseas treatment</li></ul>
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Interested candidates should apply by sending a CV and a cover letter to: AMK branch and sub-branch offices or Head Office, Building 285, Yothapol Khemarak Phoumin Blvd. (271), Sk. Tomnub Tuek, Kh.Boeng Keng Kang, Phnom Penh, Cambodia or E-mail: [job@amkcambodia.com](mailto:job@amkcambodia.com)

### **Attachments:**

- A copy of obtained certificates or confirm letter by the University
- A copy of national identification, family book, and certificate of birth
- For additional information, please contact at Tel: (023) 993 062 / (023) 224 763 or visiting website: [www.amkcambodia.com](http://www.amkcambodia.com)
- AMK is an equal opportunity employment. Qualified women and persons with disabilities are encouraged to apply.